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致:好來化工股份有限公司

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Desmond Wang 王道平

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台灣尼爾森行銷研究顧問股份有限公司總經理

日期: 西元 2018 年 4 月 19 日

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Substantiation – Retail Data

Dear Hawley & Hazel,

This confirms that the information reported to Hawley & Hazel Chemical (Taiwan) Co., LTD. on the Toothpaste market in Taiwan for the MAT period ending March 2018 (see attachment) shows that Darlie All Shiny White ranked first in brand sales value in the Whitening segment of Toothpaste market for that period. Our Retail Index report covers Hypermarkets, Convenience stores, Supermarkets, Personal Care Store, Coop. Pharmacy and Traditional stores.

Please note that:

- While we have provided the above written confirmation of what we report in your Toothpaste database, The Nielsen Company Taiwan Ltd. ("Nielsen") does not endorse any client claim.
- H&H may only make use of our name in association with the data it may reference in its claim. H&H may not state or imply that Nielsen is the source of the claim itself.
- Any H&H claim that relies on Nielsen data must contain the following citation, including Nielsen's copyright:
 - "H&H calculation based in part on data reported by The Nielsen Company Taiwan Ltd. through its Retail Index Service for the defined Toothpaste Category for the 12-month period ending March 2018, for the defined Taiwan total grocery market. (Copyright © 2018 The Nielsen Company)"
- Information provided by Nielsen is primarily designed for H&H internal use.
 We consent to the use of the data referenced in this letter in an advertisement or public communication on the condition that H&H indemnifies and holds harmless Nielsen, its officers and directors against any loss suffered (including attendant expenses and damages) relating to H&H disclosure of Nielsen information.

Sincerely,

Desmond Wang

Managing Director, Nielsen Taiwan

Date: 2018 / 04 / 19

Attachment

Total Toothpaste as 100% HH

MAT TY	VALUE (Million)	VALUE %
Total H&H Toothpaste	3,537.4	100.0
Whitening	459.6	13.0
Darlie	327.5	9.3
Darlie All Shiny White	284.0	8.0
Darlie Whitening	23.0	0.7
Darlie Expert White	20.5	0.6
Brand A	67.4	1.9
Brand B	16.2	0.5
Brand C	13.5	0.4